

PATENT
10/005,828

Expedited Procedure – Technology Center 2642

B. AMENDMENTS TO THE SPECIFICATION

Please amend the paragraph beginning at page 1, line 9, with the following paragraph:

(1) U.S. Patent [Application] Serial No. 6,826,276, titled “Managing Caller Profiles Across Multiple Call Hold Centers”, issued November 30, 2004; ~~10/005,733~~

AUS920010948US1

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